

S/MIME Setup Guide

Preconditions



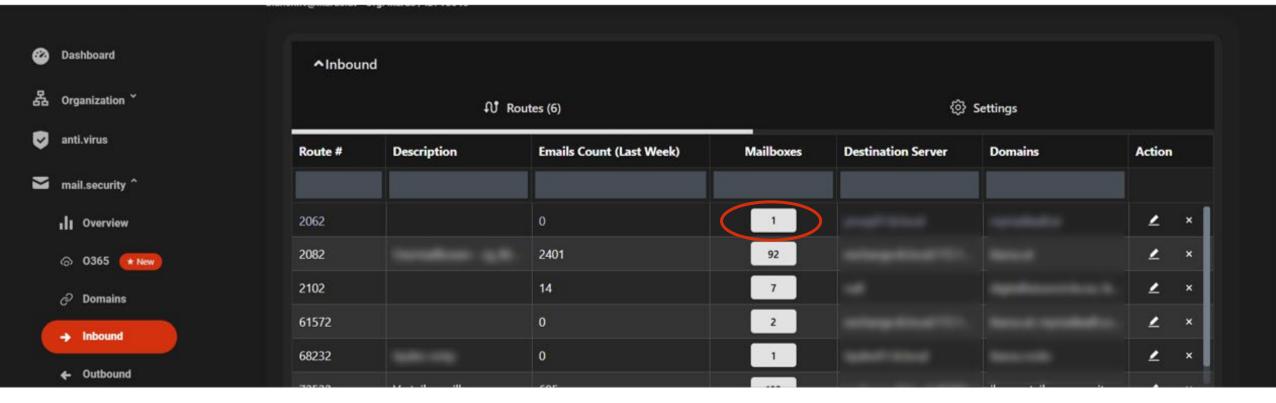
Preconditions to use S/MIME

- Access to the portal is available
- An S/MIME license is available
- The domain for which S/MIME should be enabled has been created in an inbound route
- The domain's MX record points to mx.mymailwall.com



Create mailbox (1/3)

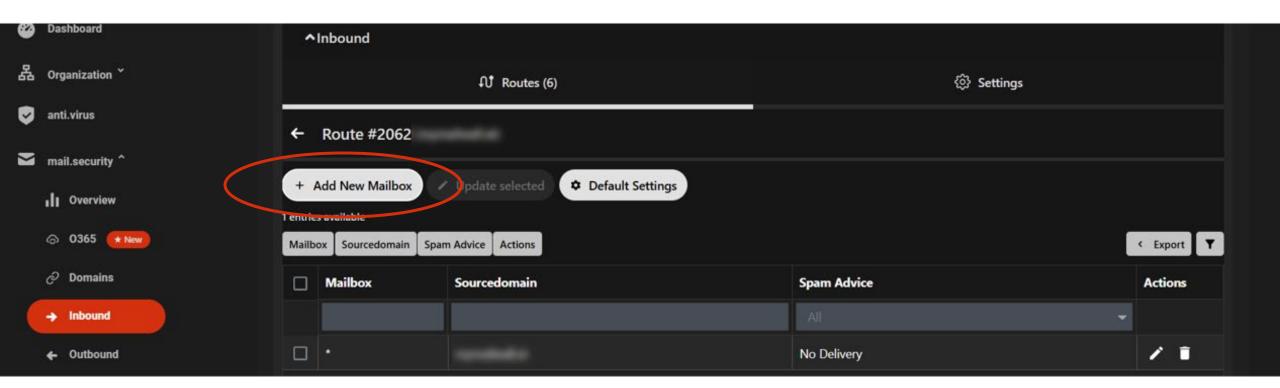
• Go to the "Inbound" menu item, select an inbound route, and click on the "Mailboxes" section.





Create mailbox (2/3)

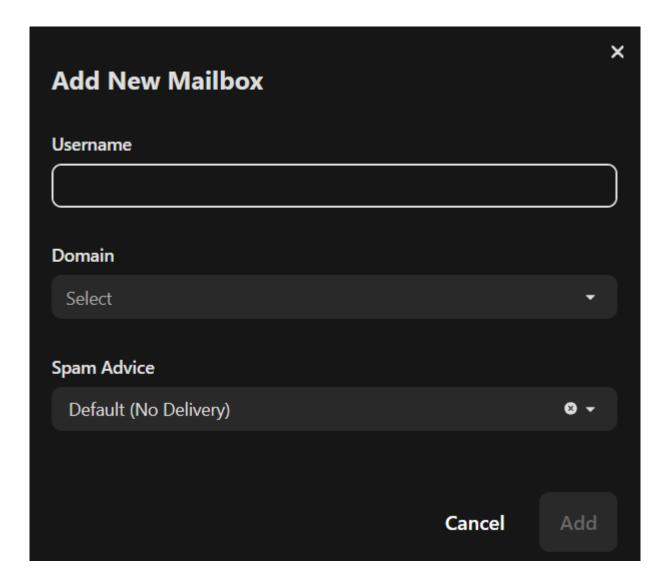
Click on "Add New Mailbox".





Create mailbox (3/3)

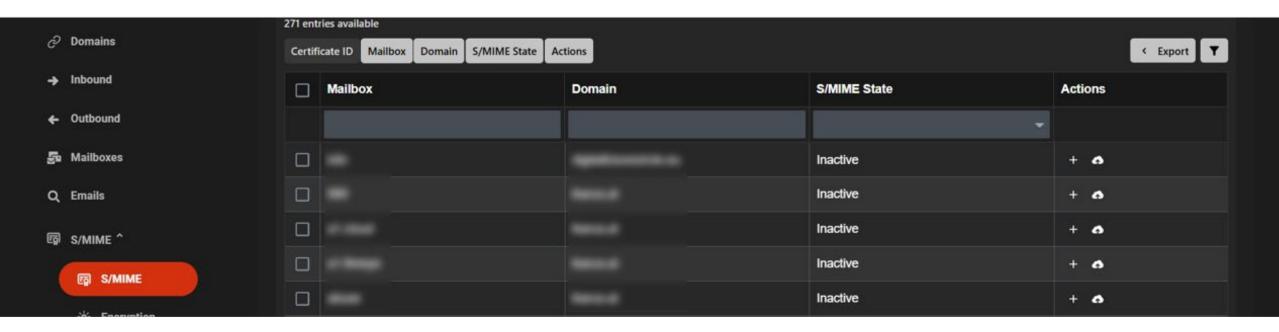
- Create Username
- Select Domain
- Spam Advice configuration





Configure S/MIME (1/2)

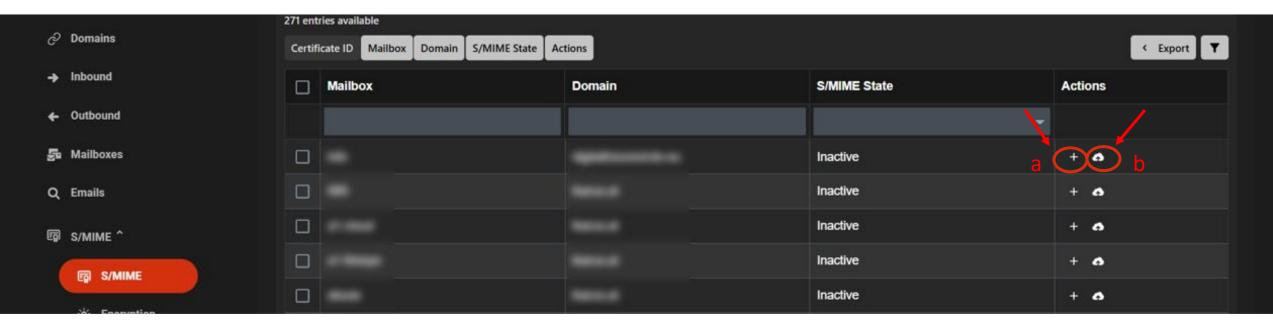
- Go to the S/MIME section.
- Here you can see the created mailboxes, including their S/MIME status





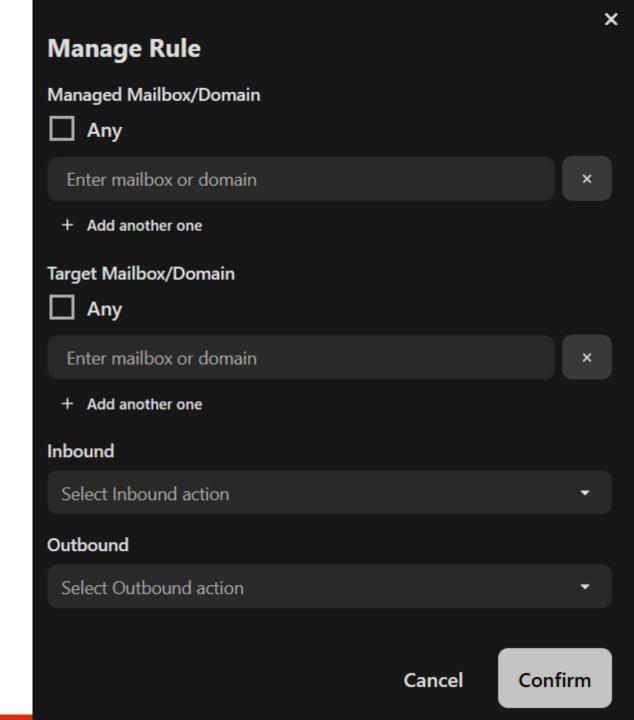
Configure S/MIME (2/2)

- Activate an S/MIME certificate by clicking on + (a),
- or upload your own active certificate (b).



Configure Rule-set (1/1)

- Navigate to the "Encryption" menu.
- Enter the mailbox or domain that should be affected by the rule.
- Configure the rules for inbound and/or outbound routes.
- If no rules are configured, the default rules apply:
 - Inbound: Optional Decrypt → Encrypted emails will be decrypted if possible (DEFAULT). Emails that cannot be decrypted will be delivered in encrypted form.
 - Outbound: Sign Only → Emails will be signed and sent unencrypted (DEFAULT).





Upload Public Key (1/1)

 Via the "Public Keys" menu, S/MIME admins can manually upload public keys in cases of first-time contacts, internal certificates, or when public availability is missing.

