



IKARUS 24/7 incident.response

with 4 hours response time and hour package

in cooperation with Mandiant

In the event of a security breach, it is crucial to react quickly and correctly. Short response times, targeted analysis and rapid clean-up and recovery minimise the impact on your business, productivity and reputation.

IKARUS incident.response: 3 phase model

With **IKARUS 24/7 incident.response**, in the event of a security incident, the specialists from IKARUS are at your side 24/7 - regardless of the time of day, public holidays or other restrictions.

Within four hours of reporting the incident to IKARUS, you receive active support: In **phase 1**, we carry out an initial investment including an assessment of the threat situation based on the IKARUS Threat Intelligence Platform.

In **phase 2**, the software deployment of our EDR technology takes place after your assignment. Our goal is to obtain the best possible visibility in the customer's network and to obtain information about the extent and effects of the compromise as quickly as possible. We secure attack traces, identify vulnerabilities, clean up infections and restore the systems.

Phase 3 is applied for particularly serious or far-reaching cases. After separate quotation and commissioning, we call in a team of experts from Mandiant, the global market leader in the field of incident response. IKARUS 24/7 incident.response thus enables not only the deployment of own security analysts, if required, but also access to the resources, tools and technologies of the industry specialist Mandiant.

With **IKARUS 24/7 incident.response**, you have a strong, reliable partner at your side at all times in the shortest possible response time. Incident response orders via IKARUS are also first in line at Mandiant. Even in the case of large waves of threats, you have immediate access to the very best specialists!

Hour packages for IKARUS 24/7 incident.response

A core component of the **IKARUS 24/7 incident.response** are different hour packages that allow our experts to start work immediately at any time of the day or night.

We will be happy to advise you!

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