NIS2-compliant services tailored to your Nozomi Networks technologies

IKARUS Professional Services are delivered by certified experts with extensive hands-on experience to help you maximize the value of your Nozomi Networks technologies and ensure NIS2 compliance.

The **IKARUS Deployment Package** and **IKARUS Service on Demand - Prepaid** include essential services for commissioning your Nozomi Networks technologies (hardware OT security sensors, CMC, or corresponding virtual appliances and licenses)—forming the foundation of our customer projects. These core offerings are complemented by customized packages and enhanced services from our trusted partners, which can be seamlessly integrated into our solutions.

IKARUS Basic Deployment Package (initial)
Standard services included with every Guardian deployment
✓ Device specifications ✓ Configuration of network parameters ✓ Customer-specific system configurations ✓ Setup of security profiles ✓ Configuration of officially supported integrations (e.g., logging systems, ticketing systems) ✓ Appliance installation, functional testing, and walkthrough of the web interface Includes Nozomi Networks services for hardware appliances: ✓ 24/7 phone support ✓ Hardware replacement (2 business days RMA) ✓ Online and email support
IKARUS Basic Service on Demand – Prepaid (initial)
Flexible prepaid service: valid for 1 year after purchase, usage-based billing, re-purchasable
✓ Ad-hoc support as needed ✓ Expert troubleshooting, strategic advice, and actionable recommendations ✓ End-to-end project and program management for OT security initiatives

www.IKARUSsecurity.com/industrial-cyber-security

The extended **IKARUS packages** are **annual subscriptions** that ensure the security of your Nozomi Networks technologies for NIS2 compliance and critical infrastructure protection.

IKARUS Advisory Meeting Package (quarterly services, annual subscription)
Customized consulting and coaching solutions per Guardian
✓ Knowledge transfer and training ✓ Review of configuration, tuning rules, and system status ✓ Minor questions and tasks arising during the call ✓ Consideration of feature requests Recommended for customers affected by NIS2.

IKARUS Health Check Package (annual services, annual subscription)
Annual one-time system and performance evaluations per Guardian
✓ Sensor and data analysis with reporting ✓ Functionality checks and updates ✓ Asset cleanup ✓ Alert review and optimization (excluding SOC services) ✓ Compliance checks Recommended for customers affected by NIS2.

IKARUS Optimization Package (ongoing services, annual subscription)
Continuous full Guardian service with all functionalities and remote access
✓ Ongoing asset cleanup ✓ Continuous updates and patches for Guardian ✓ Ongoing configuration of new features for Guardian ✓ Continuous integration and adaptation of external solutions for Guardian ✓ Permanent optimization of alert rules

IKARUS 24/7 Maintenance and Emergency Service Package (annual subscription)
Maintenance, updates, upgrades, and rapid response for NIS2 and critical infrastructures
✓ 24/7 on-call support for appliance malfunctions ✓ Regular maintenance and inspections ✓ Execution of updates and upgrades **Mandatory** for customers affected by NIS2.

www.IKARUSsecurity.com/industrial-cyber-security

The following table provides an overview of the basic services and packages we recommend. It shows the selection, sizing, and budget we suggest for your needs..

L-Series (NS1)	M-Series (NS20)	H-Series	HS-Series	Enterprise
Ruggedized Series	*CMC included*			
NS1 100 / V 100 NS1 250 / V 250	NS20 750 / V 750 NS20 1000 / V1000	NSG-H 2000 NSG-H 2500	NSG-HS 3000 NSG-HS 3500	tbd
Max. 1,000 assets	Max. 3,000 assets	Max. 5,000 assets	Max. 10,000 assets	
Basic Deployment Package (initial, in person-days)				
1	2	3	4	tbd
Basic Prepaid: Service on Demand (person-days per year, billing based on actuals)				
1	2	3	4	tbd
Annual subsription: Advisory Meeting Package (person-days per year)				
1	2	3	4	tbd
Annual subsription: Health Check Package person-days per year)				
1	2	2	2	tbd
Annual subsription: Optimization Package (person-days per year)				
1	2	3	4	tbd
Annual subsription 24/7 Maintenance and Emergency Service Package				
Depending on contractual or legal requirements.				

www.IKARUSsecurity.com/industrial-cyber-security

Our **Nozomi Networks Certified Engineer trainings** provide comprehensive expertise in OT and IoT security. Participants learn threat detection, vulnerability assessment, and how to use the Nozomi Networks Guardian platform. The course, available in both classroom and online formats, concludes with a multiple-choice test. As part of our **Service on Demand Prepaid** and **Advisory Meeting Packages**, we also offer training and knowledge transfer. This training is especially recommended for customers affected by NIS2.

Nozomi Networks Certified Engineer (NNCE)	
Certification	Recommended expertise and proven further training.
	✓ Fundamentals of OT and IoT security ✓ Threat detection and management ✓ Vulnerability assessment ✓ Implementation of security policies ✓ Use of the Nozomi Networks Guardian platform ✓ Self-paced learning or instructor-led course ✓ Completion via multiple-choice test in a lab environment This course is available as either in-person or online training and concludes with a multiple-choice test in a virtual lab environment. This certification training is recommended for customers affected by NIS2.

We offer a wide range of additional services and products that can be used to complement the IKARUS Professional OT Security Services.

- **IKARUS 24/7 incident.response**: Round-the-clock support for security incidents
- **IKARUS Endpoint Protection:** Comprehensive protection for endpoints
- **IKARUS mobile.management** (MDM): Management and security for mobile devices
- **IKARUS mail.security:** Protection for your email communication
- **IKARUS threat.intelligence.platform:** Platform and feed for threat intelligence

These solutions provide comprehensive protection for your IT infrastructure. By integrating these products with our professional OT security services, we ensure a holistic cybersecurity strategy that meets the highest standards and is specifically tailored to the needs of critical infrastructures and production environments.

www.IKARUSsecurity.com/industrial-cyber-security

In collaboration with **selected technology and service partners**, we offer complementary solutions that address the needs of critical infrastructures and production environments. These include **SIEM/SOC integration**, monitoring, threat analysis, managed defense, vulnerability management, and **NIS2 consulting**.

Thanks to close coordination with our partners, we provide end-to-end support – from project management to operational deployment.

External SIEM/SOC Services
Services provided by an IKARUS service partner.
✓ SIEM: Implementation, integration, operation, and optimization ✓ Monitoring and security management ✓ Threat analysis, alerts, and reporting ✓ Specific review of alerts ✓ Managed defense and response ✓ Vulnerability management ✓ Risk assessment and consulting

NIS2 consulting (provided by an IKARUS service partner)
Consulting to enhance cybersecurity, minimize risks, and ensure NIS2 compliance.
✓ NIS2 impact, impact analysis, and risk assessment ✓ Establishment of an ISMS (Information Security Management System) ✓ Implementation of risk management ✓ NIS2-compliant documentation ✓ Business continuity and incident management ✓ Trainings and workshops

Working with IKARUS provides operational support, resilience, and NIS2-compliant services. Together, we develop a robust security strategy for your infrastructure – and put it into action.

Get in touch:

📞 +43 1 58995-500

✉ sales@ikarus.at

www.IKARUSsecurity.com/industrial-cyber-security