

IKARUS 24/7 incident.response

Your emergency eervice for the investigation and mitigation of security incidents

Why IKARUS 24/7 incident.response?

Fast Response: Investigation initiated within a maximum of 4 hours

24/7 Availability: Direct access to experienced incident response specialists

End-to-End Support: From initial analysis to threat mitigation

Scalable Expertise: Additional support from InfoGuard available when required

In the event of a security breach, every minute counts. Fast response times, targeted analysis, and rapid threat mitigation help minimize the impact on your business, productivity, and reputation.

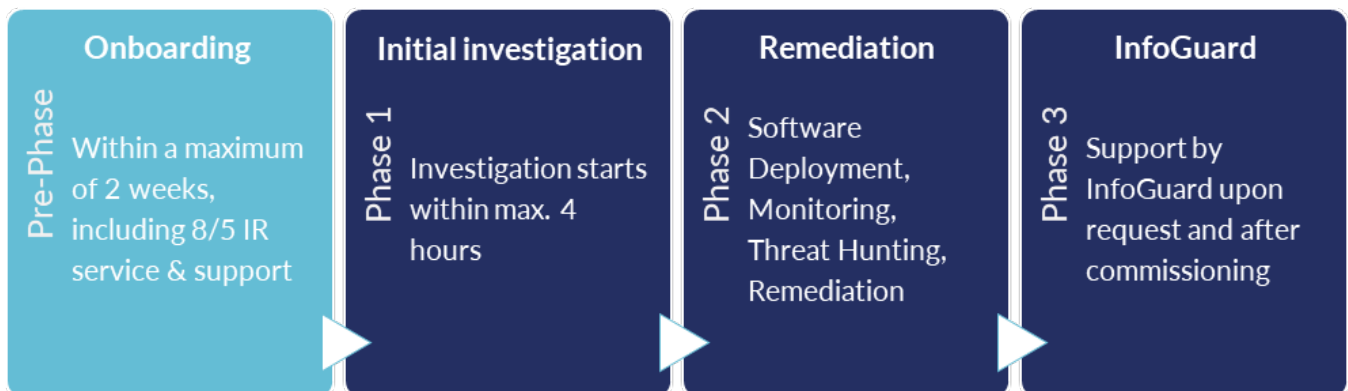
With IKARUS 24/7 incident.response, you do not lose valuable time searching for available experts: Our 24/7 hotline gives you direct access to experienced incident response specialists at any time. Within a maximum of four hours, we initiate the

necessary response measures, guide you through every phase of the incident, and support you every step of the way.

24/7 Incident Response within 4 Hours

IKARUS 24/7 incident.response provides unrestricted access to specialized resources — regardless of time of day, public holidays, or other limitations.

Within a maximum of four hours after your incident or suspicion report, our incident response teams begin analyzing and containing the threat.



Should the incident escalate in scope or complexity, additional support from InfoGuard is available upon approval and separate engagement. Thanks to our prioritized partnership, you receive preferred access to InfoGuard resources even during large-scale threat waves.

The 3-Phase Model of IKARUS 24/7 incident.response

Phase 1: Initial Investigation

Leveraging global and local threat intelligence, we quickly provide a validated overview of the threat landscape and deliver initial recommendations for action.

Phase 2: Deep Investigation and Threat Remediation

To maximize visibility and analytical accuracy, our EDR technology can be deployed within your network upon coordination. Our specialists secure attack evidence, identify vulnerabilities, and eliminate active threats.

Phase 3: Extended Support by InfoGuard

In the event of particularly severe or complex incidents, we can involve the experts at InfoGuard through a separate engagement. IKARUS 24/7 incident.response therefore provides direct access to the resources of the industry specialist InfoGuard when needed most.

Hour Packages for Immediate Engagement

IKARUS support packages ensure the immediate start of the initial investigation – day or night.

We recommend booking an initial hour package together with the IKARUS 24/7 incident.response service to ensure immediate action without delays or administrative overhead in the event of an incident.

Contact & further information

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